

Your responsibilities as a tenant

If a problem occurs during your tenancy, it's important to know who's responsible for what. With that in mind, we've created a helpful guide which outlines your key responsibilities as a tenant.



Care

Take good care of the property to avoid any preventable issues. For example, turn off the water if you'll be away from the property during the colder months.



Cleanliness

It's your responsibility to keep the property clean and tidy. If it is untidy at the end of the tenancy, your landlord or property manager (in the case of a fully managed property) may deduct from your deposit to make good.



Pests

You must deal with a pest infestation in cases where it is caused through your own actions, e.g. by not taking out the bins.



Repairs

If damage does occur and is caused by you, a friend or family member, it must be repaired or paid for by yourself.



Rent

Even if you've run into a dispute with the landlord or property manager (in the case of a fully managed property) rent payments must be made on time and be the agreed amount, as laid out in your tenancy agreement.



Additional Charges

Make sure other additional charges, laid out in your tenancy agreement, such as utilities and Council Tax are paid in on time.



Subletting

Do not sublet a property if your tenancy agreement, landlord or property manager has not agreed to it.



Anti-Social Behaviour

Refrain from acting in an anti-social way towards your neighbours, landlord or agency. You can be held accountable for the anti-social behaviour of anyone who lives with or visits you.